

A photograph of three call center agents wearing headsets, working in a professional office environment. The image is partially obscured by a green banner containing the title.

OUTSOURCED TRACKING – MORTGAGE PROPERTY AND FLOOD COVERAGE

We collect all insurance mail and match insurance status to each mortgage loan in your portfolio. Uninsured property owners are automatically sent CFPB compliant notices asking them to provide evidence of insurance.

FEATURES

- » Full outsourced tracking of property insurance and required flood coverage for both residential and commercial mortgages.
- » CFPB Compliant notice generation – automatic placement of coverage
- » Pro-active outbound calling of insurance agents and companies reduces false-placement
- » Friendly & well-trained service center staff handles all insurance-related communication
- » Life-of-loan mortgage insurance tracking for a modest fee per loan made
- » A full set of management, control and compliance reports at your fingertips
- » Easy web-access to property insurance information on each loan

BENEFITS

- » Eliminates mail sorting, recording and storing of insurance documents on your premises.
- » Gives you up-to-date access to insurance status on each mortgage loan
- » Reduces internal cost of staffing and other expenses related to internal insurance tracking
- » Frees up time for your mortgage servicing staff to do more important tasks
- » Complies with insurance requirements mandated by regulators and loan funding sources
- » Improve customer service and responsiveness to your mortgage customers
- » Peace-of-mind knowing the risk of property loss is being professionally tracked



PLEASE COMPLETE THE ATTACHED PROPOSAL REQUEST / APPLICATION,
OR CONTACT OUR MARKETING DEPARTMENT FOR MORE INFORMATION:
800-533-9469 · MARKETING@LEEANDMASON.COM